



Quality Policy 2024

Africa Carbon Solutions (ACS) is a consulting and project management firm specialised in carbon markets and associated program development. A big part of our success has been our commitment to **QUALITY** and to develop and maintain a suitable and effective **QUALITY MANAGEMENT SYSTEM (QMS)** within which our **Interested Parties** (those interested in and/or affected by what we do, e.g., clients, investors, partners, suppliers, personnel, shareholders, States, Authorities, etc.) can be assured of high quality, environmentally and socially responsible business.

We are proud to advertise our QMS and business activities follow our strict Code of Conduct aligned with the United Nations Global Compact and the UN's [Sustainable Development Goals \(SDGs\)](#). Company commitment to our QMS and the UN SDGs is cemented at the very top rung and the same commitment is expected from all employees and contractors. If our aim is always **QUALITY**, we cannot go far wrong. Further to this, our intention is to actively advertise this commitment to influence our clients, suppliers and other Interested Parties to do their bit to help ensure a high quality, sustainable and socially responsible marketplace. The HSSEQ Department has day-to-day responsibility for ensuring this policy is put into practice.

To ensure the continued success of our QMS, and hence our business, all personnel are to comply with our Quality Management System (QMS) Manual, including the following:

- Use the **PLAN-DO-CHECK-ACT** cycle as the foundation for your work (PLAN it, DO it, CHECK it, and ACT to continuously improve if required)
- Determine and address the needs & expectations of our **Interested Parties** so we can focus on the customer and **keep them satisfied**, as well as meet all regulatory requirements and recognised best practice
- Identify the significant risks that affect each part of our business, and take effective control measures (**preventative action**) to eliminate or reduce their negative effects
- Identify and take advantage of **opportunities** and commit to **continuous improvement**
- Identify and report **non-conformities** within our business, allowing us to learn from our mistakes and improve our processes
- Provide effective **leadership** and set annual **objectives** for our business and staff to give everybody something to aim for and **keep people engaged**
- Process Owners must conduct regular **reviews** of their processes and our QMS and use **evidence-based thinking** to ensure their work remains efficient and effective
- Ensure that the necessary and appropriate resources required for the efficient running of our QMS are identified and made available for use
- As far as possible, ensure our suppliers and customers also conform to our Code of Conduct and the [10 Principles of the UN Global Compact](#) on Human Rights, Labour, Environmental Protection and Anti-Corruption
- Conduct our business in a socially responsible and environmentally sustainable way, following the [UN's 17 Sustainable Development Goals \(SGDs\)](#), and think of ways we can help to reduce our global footprint even further

Signed 3 January 2024:

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Varun Thadhaneey, Director